



**To our valued customers;**

**Pharmasave Caulfeild Village Covid-19 update:**

To help Pharmasave staff continue to provide the best pharmaceutical care to our customers during the Covid19 outbreak we are asking you to help us.

Please try and do the following:

**For new prescriptions:**

Please use the Pharmasave App to send us a photo of your new prescription, or send it by fax. If you do not have a fax you may send a copy of the prescription by e-mail (please note this is not secure and is not recommended). When we deliver we will need the original prescription. Please ensure the name, date of birth and PHN (Personal Health Number) are on the prescription.

**For all refill prescriptions:**

Please phone in all repeat prescription requests or fax requests to us.

**Contact Information:**

Phone: 604-926-5331      Fax: 604-926-6052      E-mail: [ps214rx@shaw.ca](mailto:ps214rx@shaw.ca)

If you are feeling unwell, have a cough or fever or just do not want to go out please call or fax in any orders and our team will fill the orders and deliver free of charge.

If there is a charge on the prescription or front store products you will be asked for your Credit card information over the phone.

We are grateful to you for helping us limit the exposure to both our customers and staff. We are hopeful these efforts will help us serve you and your families and friends through this difficult time.

Please note that we may be limiting the number customers that are in the store at any given time to help create social distancing. We thank you for your patience.

Sincerely,

Alan Williamson and Your Pharmasave team